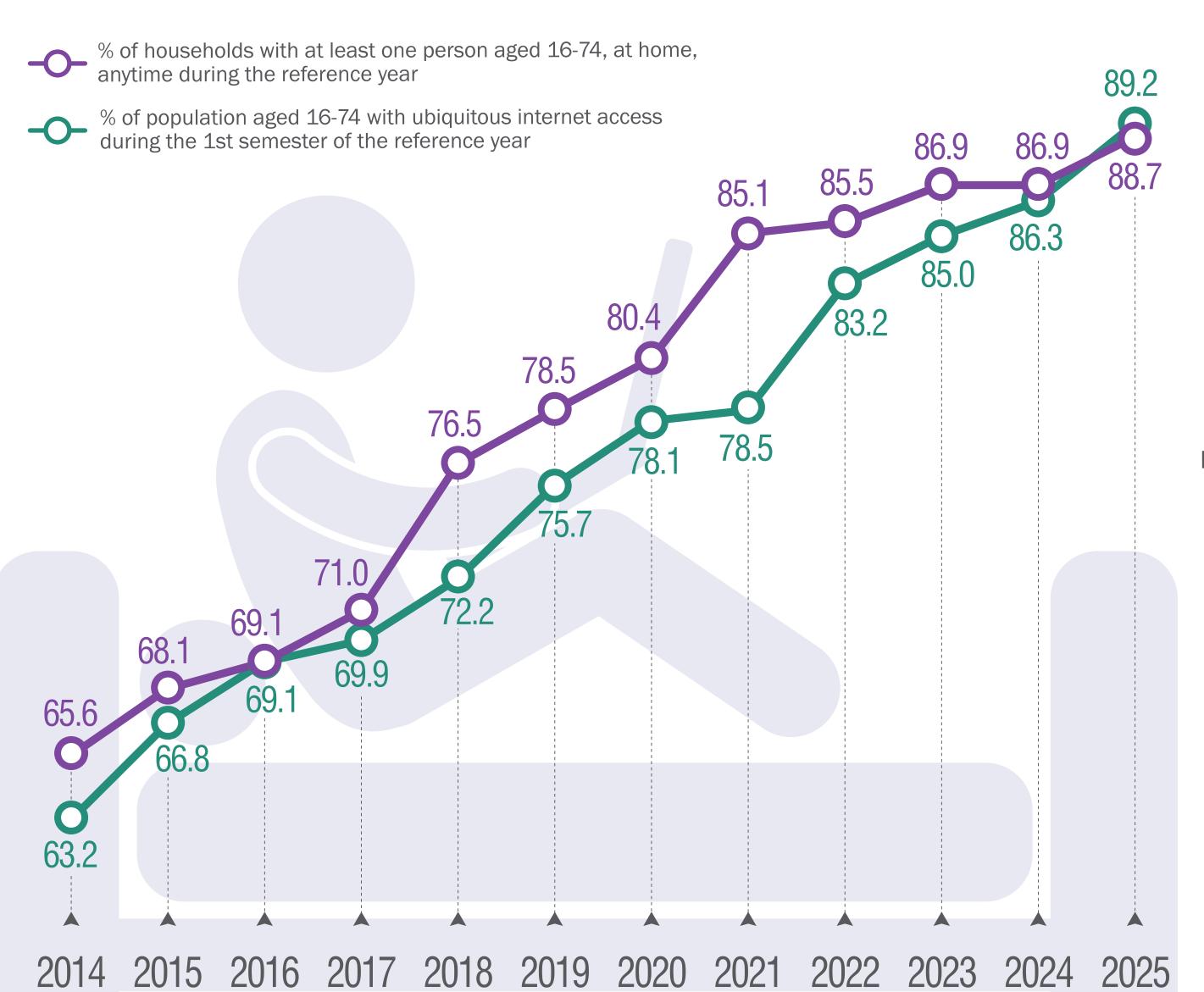
USE OF INFORMATION AND COMMUNICATION TECHNOLOGIES

in households and by individuals, 2025

INTERNET ACCESS



E-GOVERNMENT SERVICES

% of persons aged 16 - 74 who used the internet, April 2024 - March 2025

72.0
USED E-GOVERNMENT SERVICES

66.9

RECEIVED OFFICIAL DOCUMENTS IN THEIR PERSONAL ACCOUNT

5U.4

MADE
APPOINTMENT WITH
PUBLIC SERVICE

MADE WITH RVICE

17.0

SUBMITTED TAX
DECLARATION

SUBMITTED AN ONLINE APPLICATION FOR AN OFFICIAL DOCUMENT, CERTIFICATE, BENEFIT OR FILED A COMPLAINT / OBJECTION

48.8

REQUESTED OFFICIAL DOCUMENTS OR CERTIFICATES

41.8
REQUESTED BENEFITS OR ENTITLEMENT FOR PENSION



E-COMMERCE

% of persons aged 16 - 74 who used the internet, 1st quarter 2025

61.8
TICKETS FOR CULTURAL / SPORTING EVENTS OR ENTERTAINMENT



SUBSCRIPTION FOR SERIES, SPORTS EVENTS



53.6
PUBLIC TRANSPORT SERVICES



ACCOMMODATION SERVICES
FROM BUSINESSES
(HOTELS, AGENCIES)



E-BOOKS OR AUDIOBOOKS



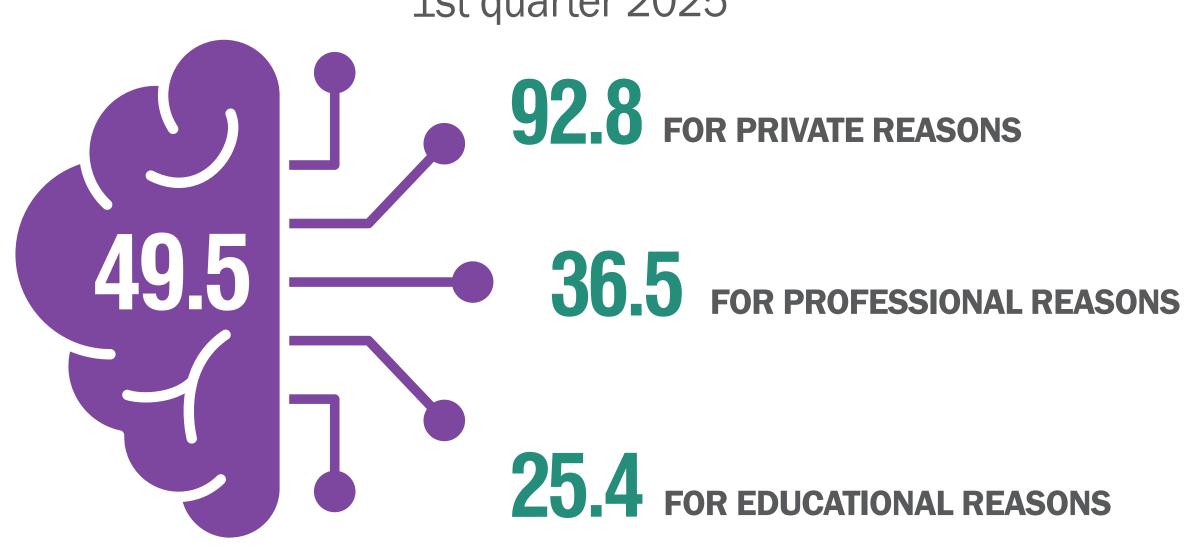
SUBSCRIPTION FOR ONLINE NEWS SITES, NEWSPAPERS, MAGAZINES





USE OF ARTIFICIAL INTELLIGENCE

% of persons aged 16 - 74 who used the internet, 1st quarter 2025



INTERNET ACCESS DEVICES

% of persons aged 16 - 74 who used the internet, 1st quarter 2025

95.0
MOBILE OR
SMARTPHONE



DD.8
LAPTOP



40.0
DESKTOP
COMPUTER



3/.4 OTHER DEVICES

