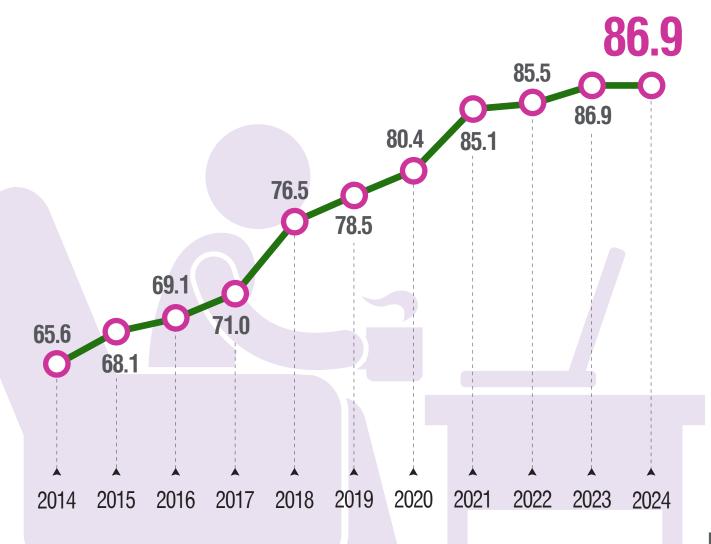
## **USE OF INFORMATION** AND COMMUNICATION TECHNOLOGIES

in households and by individuals, 2024



% of households



## **E-GOVERNMENT SERVICES**

% of persons aged 16 - 74 who have used the internet, April 2023 - March 2024

66.3 **USED e-GOVERNMENT SERVICES** 



**RECEIVED OFFICIAL DOCUMENTS IN THEIR** PERSONAL ACCOUNT



**MADE APPOINTMENT** WITH PUBLIC SERVICE



**REQUESTED FOR OFFICIAL DOCUMENTS, CERTIFICATES** 

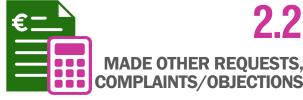


**REQUESTED FOR BENEFITS OR ENTITLEMENT FOR PENSION** 



16.8

**SUBMITTED TAX DECLARATION THEMSELVES** 





62.8

E-COMMERCE, 1st quarter 2024

% of persons aged 16 - 74 who have used the internet

**75.6** CLOTHING, **FOOTWEAR AND ACCESSORIES** 



63.9 **FOOD DELIVERIES** 



36.6

**MEDICINES OR DIETARY SUPPLEMENTS** 



36.2 **SPORT GOODS** (excl. sportwear and footwear)



28.2 **FOOD, BEVERAGES** 

FROM SUPERMARKETS



COSMETICS **BEAUTY, WELLNESS PRODUCTS** 



